

The Five Love Languages of DevOps

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Khushil Dep
@khushil



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#DevOpsIsNot copy-pasting answers from
#stackoverflow



DevOps
@joshhertzse



Following

#devopsisnot a fullstack 10x rockstar
engineer.



Rachael
@halfwrittentale



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#DevOpsIsNot just developers being on call



Rainbow DashOps
@mattstratton

#DevOpsIsNot just reading The Phoenix
Project



Jason Walker
@TheDesktophero



Following

#DevOpsIsNot about avoiding discipline and
structure, or just about t-shirts & stickers



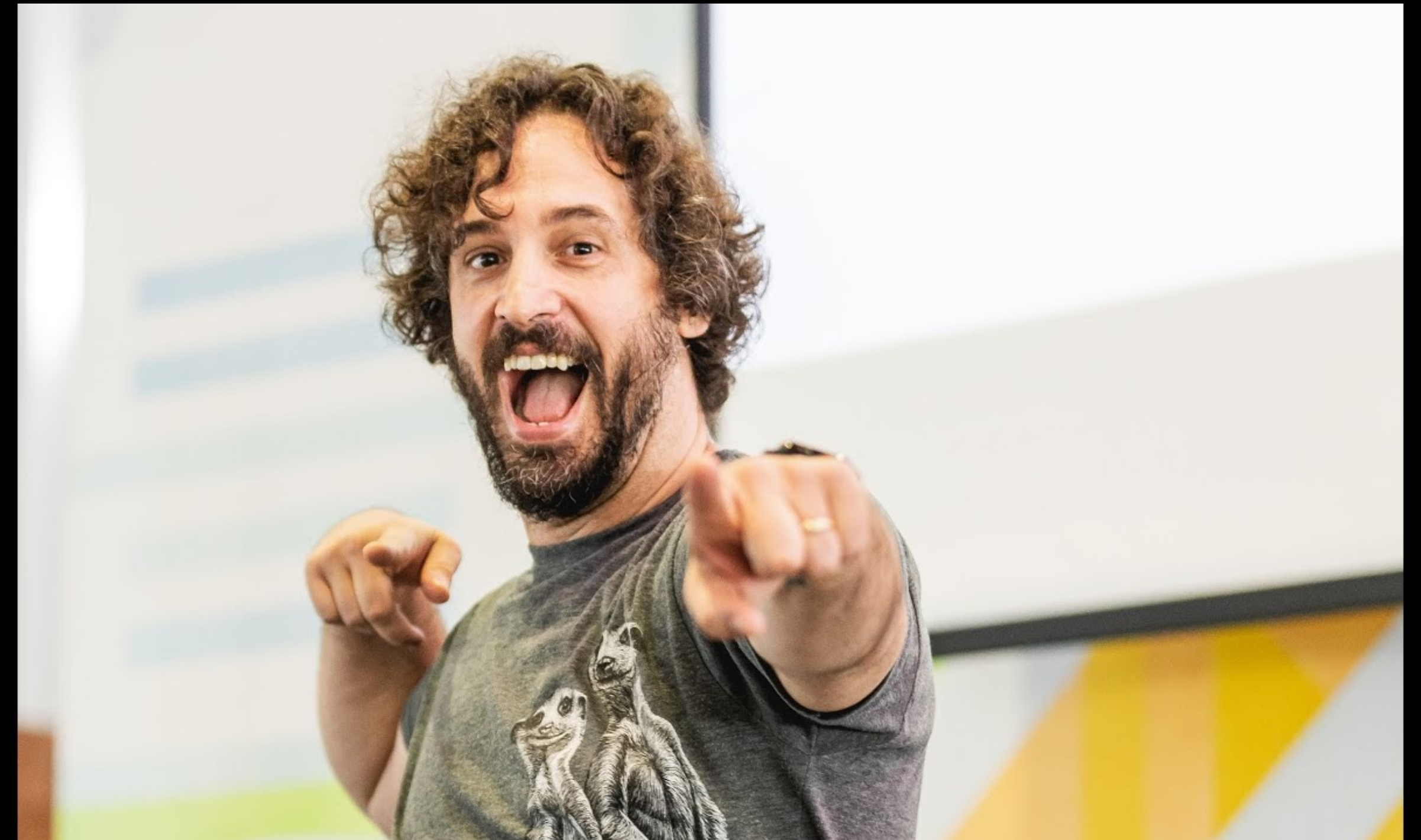
James Hebden
@james_hebden



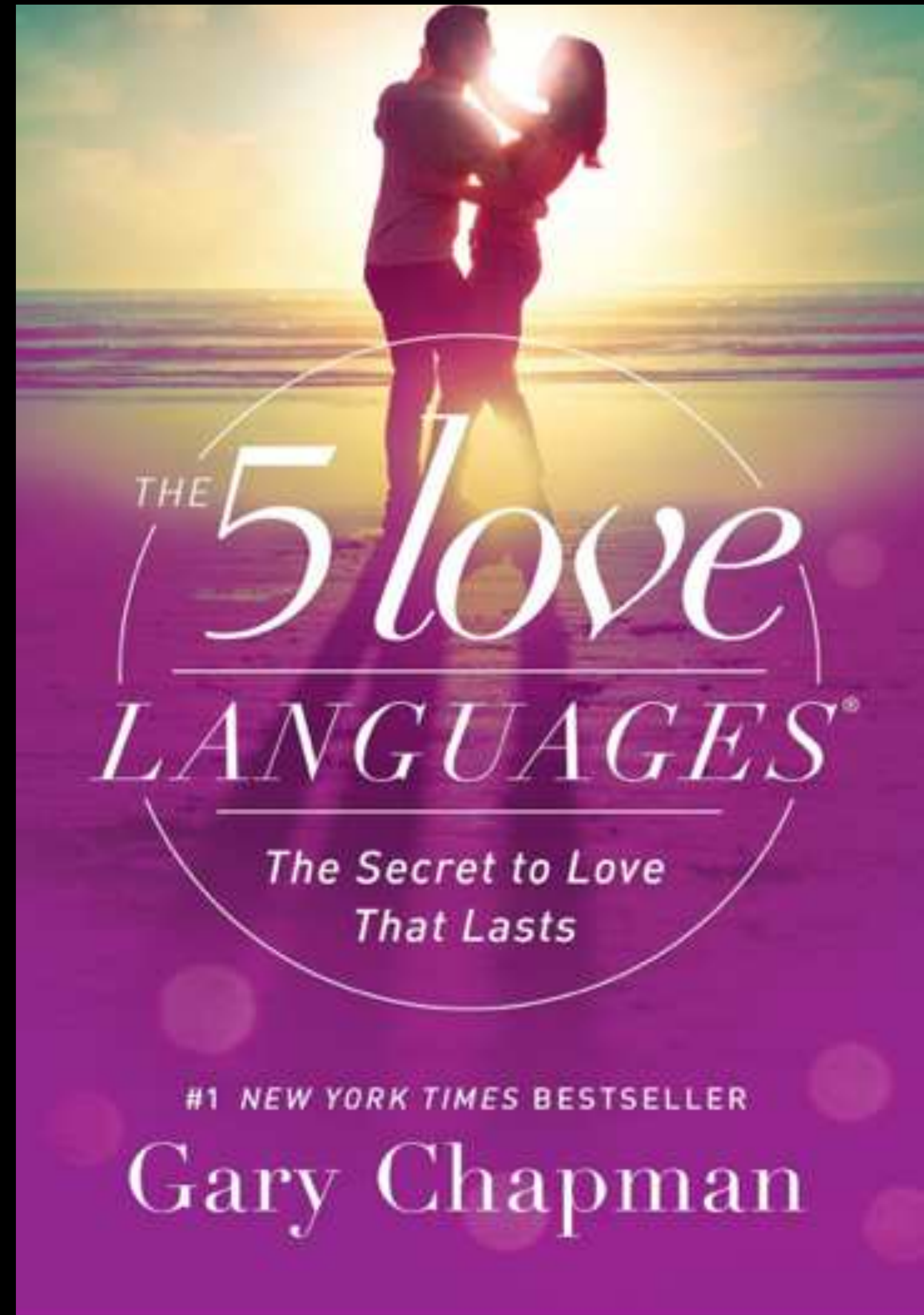
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#DevOpsIsNot your khakis.

**“Optimizing the human experience
and performance of operating
software with software and
humans”
- Andrew Clay Shafer**



The Five Love Languages



**what does this have to do with
shipping software?**

CALMS

Culture
Automation
Lean
Measurement
Sharing



what does this have to do with
anything?



Each of these is a
“DevOps love language”

DiSC

Dominant/Direct
Influencing
Steadiness
Conscientious

Dominant

- Want to be #1
- Logical Thinking
- Wants to be in charge

influencing

- Optimistic
- Emotional Thinking
- Crave approval

Steadiness

- Logical Thinking
- Want documents and facts
- Dislike conflict

Conscientious

- Dislike aggression
- Asks questions
- Uses caution; needs time to think

direct
lean/measurement

influencing
culture/sharing

steadiness
automation/measurement

conscientious
sharing/measurement

asses the drivers

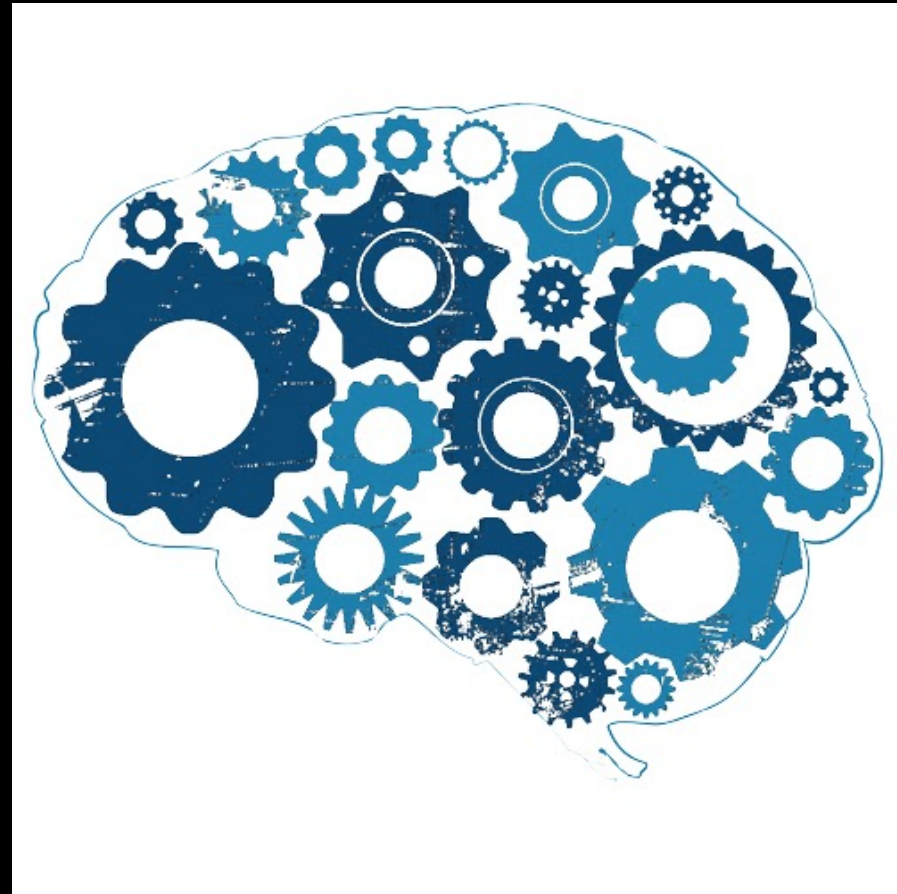
be a salesperson

talk their language

compliance vs commitment

**the best change agents are those
who don't see people as something
they have to "deal with"**

bring people along for the ride



<https://speaking.mattstratton.com>